Hercules CMS Connector

FARO

Extending the value of your existing Case Management Solution with new or enhanced capabilities and functionality

Product Overview

Delivered as a solution to improve data ingestion for inflexible case management systems, connect new external capabilities to existing case management systems and provide non-intrusive solutioning for shared case management systems (i.e., companion solutions).

Business Level Benefits

- Rapidly meet new functional requirements (i.e., faster)
- Bring new functionality to life within older system architecture (i.e., better)
- Extend the life of an existing case management solution (i.e., lower cost)
- Allow compliance with new requirements without complex modifications (i.e., lower risk)

Mobile Connector · Content Management Connector · Data Connector · Visualization Connector · E-Sign Connector · Workflow Connector · Existing Case Management System (Monolithic Code or Legacy COTS) · User Portal Connector · User Authentication Connector · Rules Connector

Features

Case Management Specific

Connectors designed specifically for government case management solutions

Pre-Engineered Solutions

Rapid deployment allows achievement of time sensitive objectives (e.g., legislative mandates or changes in federal policies)

Solution Portability

FARO Solutions can evolve with your team and be transferred to a new case management system if/when you modernize to prevent sunk investments in legacy technology

FARO Differentiators for Government

You can count on FARO's Solutions to support customer confidence in IT execution:

- Pre-Engineered Solutions – We removed the "some assembly required" issues with low risk, proven solutions, that reduce delays in implementation
- Customer Site or Cloud Friendly – FARO works with any FedRAMP Moderate Public Cloud
- Team Support – We are integrated, with named resources that align as an extension of your existing team
- Deployment Support – Fully managed or shared responsibility

- Compliance Support – Unlike other vendors, FARO is at your side with NIST, FIPS, HIPAA, and State-specific compliance and audit tasks
- 24x7 Support – Our team is providing "around the clock" support including night and weekend deployments with your teams or on behalf of your teams
- Engineering Support – Connecting and supporting defined solutions in a complicated ecosystem of your environment

Compatability Model

Hercules CMC can be integrated with numerous popular products including:

- Oracle
- Adabas / Natural
- DB2 / COBOL
- Dynamics / MSFT
- Curam / IBM

- Salesforce
- Java / .Net (Custom)
- Adobe
- DocuSign